

AIS-ESPAÑA

Dirección AFTN: LEANZXTA

Teléfono: +34 913 213 363

E-mail: [ais@enaire.es](mailto:ais@enaire.es)

Web: [www.enaire.es](http://www.enaire.es)

ENAIRE  
DIVISIÓN DE INFORMACIÓN AERONÁUTICA  
c/ Campezo, 1. EDIFICIO 2  
Kudos Innovation Campus Las Mercedes  
28022 Madrid (ESPAÑA)

05/24

08-AUG-24

---

## TRANSITION OF THE AENA ARO OFFICES TO ENAIRE

---

### 1. OBJECT

The purpose of this AIC is to inform Spanish airspace users of the changes that will take place in the Air Traffic Services Reporting Offices (AROs) of most Spanish airports.

### 2. CONTEXT

The ATS Reporting Offices (ARO) are in charge of receiving reports concerning air traffic services, providing flight plan management services, flight monitoring and alerting services (hereinafter referred to as ARO service). Currently, AROs are located at the aerodrome they serve, except in the case of aerodromes and heliports without a designated ARO, where this service is provided from the ARO of another aerodrome to which they are assigned.

Currently, the ARO service in Spain is provided by different entities:

- AENA: at aerodromes in the AENA network and assigned aerodromes;
- Air Force: at military aerodromes and assigned aerodromes;
- Others: at airports not operated by AENA (ANDORRA/La Seu d'Urgell, CASTELLÓN, etc.).

This change involves a transition from the current operational scenario where the AROs are physically located in the airports of the AENA network, to another operational scenario where ENAIRE will provide the ARO service centrally, from a single office, for 42 airports in the AENA network and their assigned aerodromes and heliports (currently listed in the AIP ENR 1.10).

This Centralised ARO will be located at the Madrid ACC, in Torrejón de Ardoz.

### 3. AREA OF APPLICATION

The following table lists the AENA AROs that will cease to provide ARO services following this change:

ID	ARO OFFICE
----	------------

LECO	A CORUÑA
LEAG	ALGECIRAS
LEAL	ALICANTE/Alicante-Elche Miguel Hernández
LEAM	ALMERÍA
LEAS	ASTURIAS
LEBL	BARCELONA/Josep Tarradellas Barcelona-El Prat
LEBB	BILBAO
LEBG	BURGOS/Villafraía
GECE	CEUTA
LEBA	CÓRDOBA
GCHI	EL HIERRO
GCFV	FUERTEVENTURA
LEGE	GIRONA
GCLP	GRAN CANARIA
LEGR	GRANADA/Federico García Lorca. Granada-Jaén
LEHC	HUESCA/Pirineos
LEIB	IBIZA
LEJR	JEREZ
GCGM	LA GOMERA
GCLA	LA PALMA
GCRR	LANZAROTE/César Manrique Lanzarote
LERJ	LOGROÑO
LEMD	MADRID/Adolfo Suárez Madrid-Barajas
LECU	MADRID/Cuatro Vientos
LEMG	MÁLAGA/Costa del Sol
GEML	MELILLA
LEMH	MENORCA

LEMI	MURCIA/Aeropuerto de la Región de Murcia
LEPA	PALMA DE MALLORCA
LEPP	PAMPLONA
LEERS	REUS
LELL	SABADELL
LESO	SAN SEBASTIÁN
LEXJ	SANTANDER/Seve Ballesteros-Santander
LEST	SANTIAGO/Rosalía de Castro
LEZL	SEVILLA
GCXO	TENERIFE NORTE/Ciudad de La Laguna
GCTS	TENERIFE SUR
LEVC	VALENCIA
LEVX	VIGO
LEVT	VITORIA
LEZG	ZARAGOZA

#### 4. MODE OF OPERATION OF THE CENTRALISED ARO

The airports of the AENA network and their assigned aerodromes and heliports will be grouped into geographical zones covering aerodromes that are geographically close to each other.

Each Centralised ARO Technician will be assigned the ARO service of one or more geographical areas. Each geographical area will have a different contact number so that calls may be routed to the technician providing the ARO service for that specific area.

The following table shows the geographical zones that have been defined and the airports contained in each of them:

AIRPORT	ID	GEOGRAPHICAL AREA
A CORUÑA	LECO	1
SANTIAGO/Rosalía de Castro	LEST	1

VIGO	LEVX	1
ASTURIAS	LEAS	1
BILBAO	LEBB	1
SAN SEBASTIÁN	LESO	1
SANTANDER/Seve Ballesteros-Santander	LEXJ	1
BURGOS/Villafría	LEBG	2
LOGROÑO	LERJ	2
PAMPLONA	LEPP	2
VITORIA	LEVT	2
MADRID/Adolfo Suárez Madrid-Barajas	LEMD	3
HUESCA/Pirineos	LEHC	3
ZARAGOZA	LEZG	3
MADRID/Cuatro Vientos	LECU	4
SABADELL	LELL	5
BARCELONA/Josep Tarradellas Barcelona-El Prat	LEBL	6
REUS	LEERS	6
GIRONA	LEGE	7
IBIZA	LEIB	7
MENORCA	LEMH	7
PALMA DE MALLORCA	LEPA	7
VALENCIA	LEVC	8
ALICANTE/Alicante-Elche Miguel Hernández	LEAL	9
MURCIA/Aeropuerto de la Región de Murcia	LEMI	9
ALMERÍA	LEAM	10
CÓRDOBA	LEBA	10
GRANADA/Federico García Lorca. Granada-Jaén	LEGR	10
SEVILLA	LEZL	11

JEREZ	LEJR	12
MÁLAGA/Costa del Sol	LEMG	13
ALGECIRAS	LEAG	14
CEUTA	GECE	14
MELILLA	GEML	14
EL HIERRO	GCHI	15
FUERTEVENTURA	GCFV	15
GRAN CANARIA	GCLP	15
LA GOMERA	GCGM	15
LA PALMA	GCLA	15
LANZAROTE/César Manrique Lanzarote	GCRR	15
TENERIFE NORTE/Ciudad de La Laguna	GCXO	15
TENERIFE SUR	GCTS	15

**Note:** The aerodromes and heliports currently under the responsibility of each Airport in this table (listed in AIP ENR 1.10) will be included in the same geographical area to which the Airport belongs.

The contact details for each geographical area are as follows:

GEOGRAFICAL AREA	TEL	TEL (only for communications contingency)
1	+34-918 603 556	+34-672 344 412
2	+34-918 603 557	+34-672 344 412
3	+34-918 603 558	+34-672 344 415
4	+34-918 603 559	+34-672 344 415
5	+34-918 603 560	+34-672 344 418
6	+34-918 603 561	+34-672 344 418
7	+34-918 603 562	+34-672 344 445
8	+34-918 603 563	+34-672 344 445
9	+34-918 603 564	+34-672 344 481

10	+34-918 603 565	+34-672 344 481
11	+34-918 603 566	+34-672 344 492
12	+34-918 603 567	+34-672 344 492
13	+34-918 603 568	+34-672 344 494
14	+34-918 603 569	+34-672 344 494
15	+34-918 603 570	+34-672 344 494

### Means of submitting FPL and associated messages to the Centralised ARO:

#### a. Prior to departure:

- Through the ENAIRE website <https://notampib.enaire.es/icaro/>. (1)
- Through an ICARO client. (1)
- By telephone.
- Via AFTN (Aeronautical Fixed Telecommunication Network). (2)
- Other means as determined by the IFPS.
- Other means as instructed by the appropriate ATS authority.

#### b. During the flight:

- By radio to the appropriate air traffic services unit.

(1) When submitting a flight plan or associated message through the ENAIRE website or through an ICARO client, the "CENTRALISED ARO" shall be selected as the ARO office..

(2) The AFTN addresses for sending flight plan messages or associated messages are as follows:

- **For Airports within the AENA network:** to the ARO address of each airport (ICAO code of the airport of origin followed by ZPZX).
- **For aerodromes and heliports without a designated ARO and listed in ENR 1.10:** to the AFTN address of the CENTRALISED ARO (LEANZPZX).

### Changes with the mode of operation of the Centralised ARO

1. The ARO service will no longer be provided in person at the current AENA AROs and therefore no FPL or associated messages may be submitted in person.

2. The current AENA ARO terminals granting access to ICARO XXI in order to submit FPLs or associated messages will be removed.
3. Flight plans can no longer be submitted via FAX.
4. When the transition of all ARO offices to the Centralised ARO has been completed, the service will be provided 24H. During transitions, the Centralised ARO's schedule will be the same as the airport it is serving.
5. At Airports where the ATS service schedule does not cover all Airport operating hours, the pilot shall report the flight departure or arrival to the Centralised ARO office, when these occur outside the ATS schedule.

## 5. Phases and deadlines for the changeover

The transfer of the ARO service from AENA to the Centralised ARO will be carried out in several phases in order to ensure its continuity. During each phase, a group of ARO offices will be transferred, and each ARO will be transferred on a different day within that period.

The following table displays the ARO offices to be taken over by the Centralised ARO in each phase and the scheduled dates for each phase.

ID	ARO	TRANSITION PHASE	TRANSITION DATE
LEBA	CÓRDOBA	1	SEP 2024
GCHI	EL HIERRO		
GCGM	LA GOMERA		
GCLA	LA PALMA		
LEAM	ALMERÍA	2	OCT-NOV 2024
GEML	MELILLA		
LEMI	MURCIA/Aeropuerto de la Región de Murcia		
LEBG	BURGOS/Villafría		
LERJ	LOGROÑO		
LESO	SAN SEBASTIÁN	3	DEC 2024
GCFV	FUERTEVENTURA		
GCLP	GRAN CANARIA		
GECE	CEUTA		

LEAG	ALGECIRAS	3	DEC 2024
LEAL	ALICANTE/Alicante-Elche Miguel Hernández		
LECU	MADRID/Cuatro Vientos		
LEMG	MÁLAGA/Costa del Sol		
LEJR	JEREZ	4	JAN 2025
LEVC	VALENCIA		
LECO	A CORUÑA		
LEAS	ASTURIAS		
LEBB	BILBAO		
LEHC	HUESCA/Pirineos		
LEZG	ZARAGOZA		
LEPP	PAMPLONA		
LEXJ	SANTANDER/Seve Ballesteros-Santander		
LEST	SANTIAGO/Rosalía de Castro		
LEVX	VIGO		
LEVT	VITORIA		
GCRR	LANZAROTE/César Manrique Lanzarote		
GCXO	TENERIFE NORTE/Ciudad de La Laguna		
GCTS	TENERIFE SUR		
LEBL	BARCELONA/Josep Tarradellas Barcelona-El Prat	5	FEB 2025
LEGE	GIRONA		
LERS	REUS		
LELL	SABADELL		
LEMD	MADRID/Adolfo Suárez Madrid-Barajas		
LEGR	GRANADA/Federico García Lorca. Granada-Jaén		
LEZL	SEVILLA		
LEIB	IBIZA		

LEMH	MENORCA	5	FEB 2025
LEPA	PALMA DE MALLORCA		

## 6. Publication of user information

The operational change will be published via AIRAC amendment. Each transitional phase will enter into force on the dates of entry into force of the AIRAC amendments, and within each phase, each ARO office will be taken over on a different date. The AIP information will be kept up to date at all times via NOTAMs.

The changes introduced in the AIRAC amendments will affect the AD part and ENR.1.10 of the AIP.

- AIC INT 05/24 -